## Rolling 12 month Key Performance Indicators of NEP

| Description | | May'11 | Jun'11 | Jul'11 | Aug'11 | Sep'11 | Oct'11 | Nov.'11 | Dec.'11 | Jan.'12 | Feb.'12 | Mar.'12 | Apr.'12 | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Quality** | | | | | | | | | | | | | | |
| Total number of parts shipped (EA) | Actual | 1,195,735 | 882,603 | 734,942 | 1,114,247 | 515,495 | 942,697 | 550,560 | 1,100,154 | 789,984 | 509,020 | 533,797 | 661,240 | 9,530,474 |
| Total number of parts rejected (EA) | Actual | 158 | 32 | 128 | 4,214 | 81 | 2,660 | 250 | 23 | 107 | 3,166 | 399 | 137 | 11,355 |
| Customer PPM | Actual | 132 | 36 | 174 | 3,782 | 157 | 2,822 | 454 | 21 | 135 | 6,220 | 747 | 207 | 1,191 |
| | Target | | | | | | | | | | | | | |
| Total number of parts inspected(EA) | Actual | 24,644 | 21,285 | 22,274 | 26,498 | 20,945 | 19,417 | 22,511 | 22,475 | 41,159 | 11,016 | 19,216 | 25,571 | 277,011 |
| Total number of parts rejected (EA) | Actual | 156 | 66 | 47 | 316 | 638 | 30 | 98 | 175 | 48 | 25 | 140 | 139 | 1,878 |
| Internal (supplier) PPM | Actual | 6,330 | 3,101 | 2,110 | 11,925 | 30,461 | 1,545 | 4,353 | 7,786 | 1,166 | 2,269 | 7,286 | 5,436 | 6,780 |
| | Target | | | | | | | | | | | | | |
| Customer complaints | Actual | 2 | 1 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 3 | 1 | 1 | 15 |
| | Target | 0 | 0 | 0 | 0 | | | | | | | | | |
| **Logistics** | | | | | | | | | | | | | | |
| Premium and Air freight cost( USD) | Actual | 14,984 | 0 | 8,515 | 8,351 | 0 | 11,766 | 7,820 | 2,507 | 0 | 0 | 444 | 8,023 | 62,409 |
| | Target | | | | | | | | | | | | | |
| Number of on time receipts | Actual | 529 | 493 | 409 | 509 | 548 | 566 | 539 | 568 | 576 | 338 | 600 | 766 | 6441 |
| Number of total receipts | Actual | 591 | 612 | 534 | 704 | 726 | 836 | 676 | 666 | 649 | 376 | 677 | 854 | 7901 |
| Supplier on time delivery | Actual | 90% | 81% | 77% | 72% | 75% | 68% | 80% | 85% | 89% | 90% | 89% | 90% | 82% |
| | Target | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |